



BugRaptors

All Ways of Quality Always

Global Leaders in Software Testing & QA Service



<http://www.bugraptors.com/>

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BugRaptors' Highlights



200+ efficient
ISTQB certified
testers



500+ satisfied
clients worldwide



Mobile test lab
supporting 100+
physical mobile
devices



348190 Bugs
reported



More than 500+
mobile apps and
252 websites
are tested



More than 30%
reduction in time-to-
market of your
products



Zero critical error
leakage



Effective risk
management



100% Flexibility



Client centric
approach

Business Excellence

SERVICES

- Functional Testing
- Non-Functional Testing
- Automation Testing
- Test Consultation
- Process & Methodology



SOLUTIONS

- BR-Module Based Testing Framework
- BR-Library Architecture Testing Framework
- BR-Data Driven Testing Framework
- BR-Hybrid Testing Framework
- BR-Behavior Driven Development Framework

Business Excellence

- Healthcare Domain
- E-Commerce Domain
- Banking Domain
- Utilities Domain
- Telecommunication Domain
- Media Domain
- Insurance Domain
- Financial Domain

DOMAINS

- Microsoft
- Open Source
- HP
- IOS/Android/Windows Mobile
- IBM



TECHNOLOGY

Our Services

Automated Testing

Automation ✓

Selenium, QTP/UFT, Selendroid, Appium,
Monkey Talk, Cucumber

Performance ✓

JMeter, Neoload, SoapUI

Build Management Tools ✓

Jenkins, Github, Maven, Apache Ant

Specialized Testing

ERP Testing ✓

Product Testing ✓

Web Testing ✓

Mobile Apps Testing ✓

Desktop Apps Testing ✓

Security Testing ✓

Organization

Testing Skill Sets ✓

Independent QA Team ✓

SDLC QA Methodology ✓

Technical & Domain Knowledge ✓

Training & Certifications ✓

Resource Management ✓

01

Standard Testing

- ✓ Sanity Testing
- ✓ Functional Testing
- ✓ Integration Testing
- ✓ Usability Testing
- ✓ System Testing
- ✓ Acceptance Testing

02

Process & Methodology

- ✓ Test Planning & Estimation
- ✓ Test Management, Test Reporting
- ✓ Metrics Tracking Defect Management
- ✓ IEEE & CMMI Standards
- ✓ Iterative Test Cycle
- ✓ V Model & Agile Methodology

03

04








Test Consultation

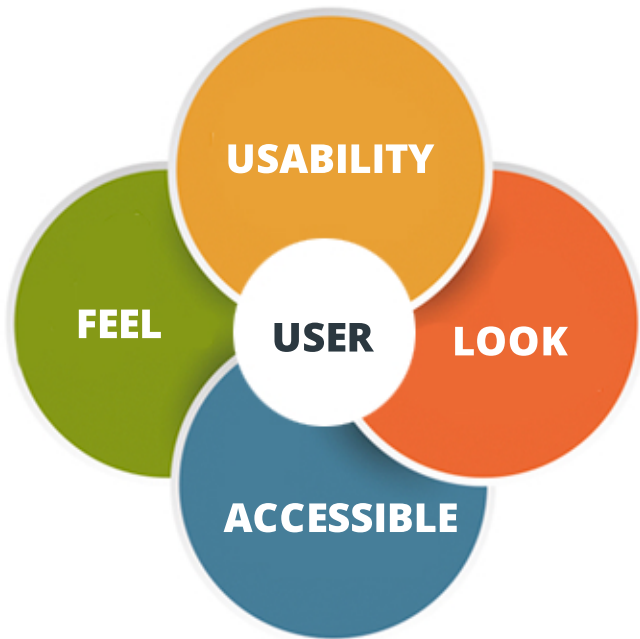
- ✓ Strategy & Approach
- ✓ Process & Governance
- ✓ Tool Feasibility
- ✓ Release & Environment Management
- ✓ Optimized Automation for Regression
- ✓ Scoping, Monitoring & Execution

05

06

Technologies

Microsoft	Open Source	HP	Blackberry/iOS /Android/Windows/ Mobile	IBM
				
Selenium IDE & Selenium WebDriver	TestNG	JUnit	Cucumber	Jenkins
				
Appium	Ranorex	Monkey Talk	JMeter	Behat
				
Asana	JIRA	Slack	Android SDK	Geny Motion
				



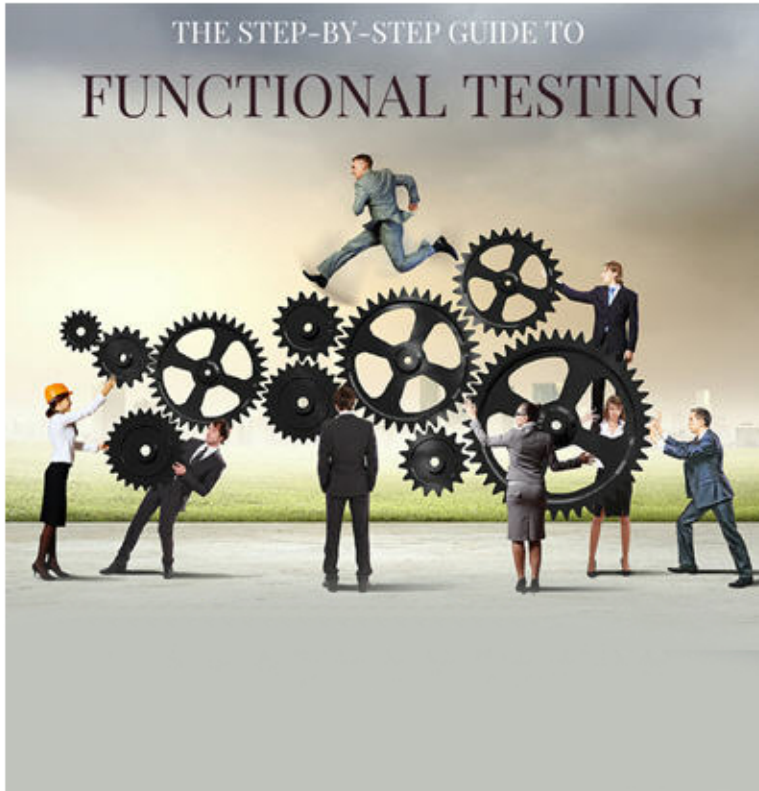
1 Usability Testing

- ✓ Ensure the system works as per the intended users, to make it more usable.
- ✓ Find out how satisfied participants will be with your web site or product.
- ✓ Verifies how fast & easily users are able to understand how system works.
- ✓ Value comes from getting as close as possible to what real people are doing with your product.
- ✓ Provide a richer understanding of how people with disabilities use the product.

2 Security Testing

- ✓ Dedicated and proficient security testing engineers.
- ✓ Ensure seamless functioning of an application by addressing all potential issues, especially mission-critical information.
- ✓ Testing in line with industry standards such as OWASP.
- ✓ We ensure that your database servers are protected & regular security audits are performed for your applications.
- ✓ Analysis of security quality, standard and capacity to oppose malicious access.





THE STEP-BY-STEP GUIDE TO FUNCTIONAL TESTING

3 Functional Testing

- ✓ Domain expertise team having experience of testing 800+ applications.
- ✓ Effective manual functional test cycle with well-defined processes and test deliverables.
- ✓ Focused to improve the quality of the product while ensuring a cost-effective test cycle(s).
- ✓ We approach every job from a business user perspective, thereby ensuring that the system satisfies all user requirements.
- ✓ Our domain knowledge spans across Banking, Media & Entertainment, Telecom, ERP and so on which helps us to quickly understand the architecture of the core application as well as the interfaces.

4 Performance Testing

- ✓ Rigorous use of JMeter to develop frameworks for effective performance testing.
- ✓ Provide assistance to clients in testing normal and anticipated future load.
- ✓ Ensure applications meet all key performance requirements.
- ✓ Know your system capacity that how many concurrent users your system can deal with and what is the break point after which your systems performance degrades.
- ✓ We help you to predict application behavior and performance in a simulated real life environment, thus saving you from unpleasant events later which frustrate customers.





5 Mobile Testing

- ✓ Specialists in testing all types of mobile applications – native, web & hybrid on all major platforms i.e. iOS, Android and Windows.
- ✓ Trained pool of mobile testers with focus on functional as well as usability testing.
- ✓ We use innovative testing strategies and best practices to guarantee quality of mobile applications in a proficient way.
- ✓ Our dedicated Test Lab is stocked with the latest smartphones, tablets and devices which are used to test and troubleshoot mobile apps and websites.

6 Automation Testing

- ✓ A team of highly skilled Automation experts for web/mobile applications.
- ✓ Reliable, scalable, & maintainable framework.
- ✓ Reduced test cycle time by 70%.
- ✓ Our Rockstars help you to select the right Tool & Framework that fits your budget and suits your requirements.
- ✓ We provide test automation expertise and technology proficiency to boost client's productivity while reducing conversion efforts and risks associated with the transition.



Mobile Automation using Appium & TestNG

About The Company

UK based client wanted an application, which could track the driving behavior of the drivers. It would assist the vehicle owner to monitor the vehicles and drivers. Application would be smartphone driving application which could record each journey including Travel time, Travel distance, Video recording, Snapshots, Average and Top Speed. It had powerful accident management flow helped through what to do if anyone would be involved in an accident.

Challenges

- ✓ More than 1200 scenarios were to be executed for complete coverage of its functionality.
- ✓ Frequent updates were demanded by client, hence frequent regression cycles in the application.
- ✓ Application needed to be compatible with all devices available in market.
- ✓ Application was Cross platform. To test the apps manually, it took testers huge amount of time.

Solution

- ✓ Test coverage for error prone areas was increased. And test cases of these modules were executed first.
- ✓ BugRaptors, received consultancy from an accounting expert for accounting process.
- ✓ To cover all data migration risks, BugRaptors included Database testing in scope of testing.
- ✓ To ensure that all test cases are covered, requirement traceability matrix was maintained.

Benefits

- ✓ Accurate transaction results in accounting modules.
- ✓ Test cases updates and reusability increased thus saving time.
- ✓ Involvement of traceability matrix helped in test coverage thus reducing defect slippage and stable builds.
- ✓ Being ERP testing experts, feedbacks given by BugRaptors were gracefully accepted which inturn resulted in Client's Benefit.

Performance Testing using JMeter

About The Company

The client is a leading application development and application service provider (ASP) in the domain of banking and finance. Application was a finance tracking application in which client wants to manage all his customer's financial activities and updates on web and mobile platforms. Client hired us to identify the application performance under different conditions and the behavior of the system on increasing possible number of users in future provided by client, so that necessary changes can be done at infrastructure or application level prior to moving the application in live environment.

Challenges

- ✓ It was hard to get each test's threshold even after number of iterations.
- ✓ Ajax requests and the scenario in which we have to create scripts was a challenge.
- ✓ Identify or predict the performance, bottlenecks that need to improve for expected load conditions.
- ✓ After running an iteration and identify next iteration's requirements based on different parameter was also a challenge

Solution

- ✓ Created a test strategy based on client requirement with custom framework.
- ✓ We used Test Script Recorder to trace Ajax request in the application and also used junit scripts by integrating WebDriver.
- ✓ Based on Report analysis, we recommended database fine tuning to client.
- ✓ Used "PerfMon Server Agent" to monitor server resource utilization e.g. CPU, RAM, Disk i/o and Network i/o.

Benefits

- ✓ Reduced risk and overall time for testing life cycle.
Response time improved by 70%. Identified production server requirement based on performance data.
- ✓ Time and cost saving by performing test under tight deadlines.
- ✓ Representation of the response time, throughput, possible error % and server resource utilization of current infrastructure.

Real Estate Testing

About The Company

The client was a forward thinking entity who envisioned a website that would serve as a real estate marketplace. It was a Property Management ERP to cater automation needs of Real Estate. It was a product based on a SaaS model and was for other Property Management companies and individuals to manage their Residential and Commercial Properties. It includes Rent/Sell/Manage Properties along with their transactions, accounting information, general and financial Reports and payments. There was separate portal for various user types.

Challenges

As client already had existing multiple desktop applications, which were working independent of each other however he wanted a centralized system which solve the purpose of independent system.

- ✔ It was not easy to ensure all the existing functionalities and features are covered in the new system
- ✔ Ensuring the performance in the new system is faster as compared to the old one was also a challenge
- ✔ Being a real estate application, testing the whole functionality & features every time manually was very costly and time consuming.
- ✔ Testing lakhs of records in a set time frame became a tedious task. It was time taking to verify that all data of existing application is migrated correctly to new system under new environment.

Solution

- ✔ As the scope of application was vast, BugRaptors used RTM to cover-up the entire features and functionalities. Requirement traceability matrix was prepared which helped us in tracking the functionalities and test cases coverage.
- ✔ Data was migrated in the new framework, after that all existing as well as new data was compared in data base testing.
- ✔ Being a SaaS based application and having vast modules we could foresee that regression testing would eat away our time. So, BugRaptors' started developing comprehensive automated regression test suites to increased reusability and maintainability.
- ✔ By using standardized accounting methodology the product delivered to the client was highly accurate in terms of financial calculations and transactions
- ✔ Data handling had become a challenge as the product had lakhs of records. Thus guaranteeing the reporting area with manual testing was a difficult task. To tackle the challenge Database Testing came into the picture.
- ✔ By using our results and feedbacks from load testing setup, development team fine-tuned their code which was causing performance issues resulting in increased performance.

Benefits

- ✔ Being ERP testing experts, the suggestions and feedbacks given by Bugraptors were gracefully accepted which in turn resulted in client's benefit.

01

DEDICATED TEAM

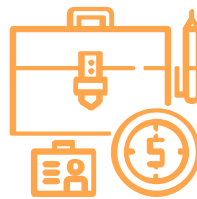
- ✓ Dedicated pool of resources
- ✓ Flexible team size
- ✓ Test lead assigned for all communication and team management
- ✓ Seamless knowledge transfer among team members
- ✓ Client controlled testing environment



02

TIME & MATERIAL

- ✓ Well defined scope analysis
- ✓ Client confirms the final team members
- ✓ Detailed and regular task sheets preparation
- ✓ Task progress and testing process analysis on daily basis
- ✓ Detailed time sheets released to client weekly/monthly



03

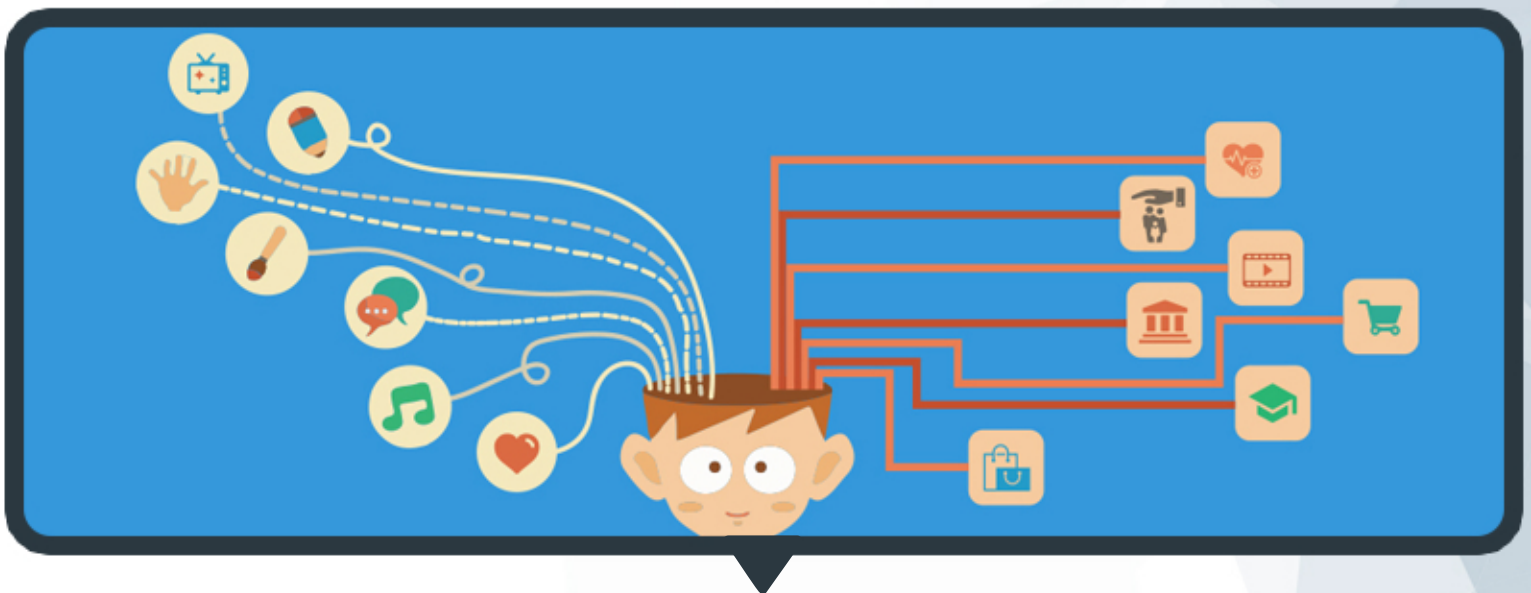
FIXED PRICE

- ✓ Scope is very well defined
- ✓ Detailed project analysis
- ✓ Testing efforts & costs estimation
- ✓ Direct influence of team expertise over costs
- ✓ Milestone wise invoice generation



Perks of becoming our partner

- ✓ We deliver results by combining customer-centric business models, critical thinking and the ability to achieve customer's goal.
- ✓ We use proprietary frameworks as well as industry standard tools to provide innovative testing solutions to various applications built using emerging technologies.
- ✓ Experienced professionals help to make near perfect test estimation, better test design, implementation strategies and execution plans coupled with outstanding reporting mechanism.
- ✓ BugRaptors helps its customers to optimize quality, performance and availability of their software applications in cost and time effective way.
- ✓ Our Experts understand clients need and exceeds client's expectations with their outstanding sense of responsibility and delivery of quality work.
- ✓ We deliver 'business ready software' within compressed timelines using structured software testing methodologies, offshore delivery and test automation expertise.



"Be a yardstick of quality. Some people aren't used to an environment where excellence is expected."

— Steve Jobs

We are better...!!

1

Highly skilled automation experts and certified testing professionals

2

Proven experience in testing complex and highly mission critical applications

3

Reliable, scalable & maintainable automation frameworks

4

Improved efficiency, shorter test cycles and increased test coverage by automation testing

5

Effective testing methodologies

6

Results and solution-driven approach

7

Wide choice of physical devices

8

Loyal partners

9

On-time delivery

10

Transparency in process and communication

11

Real time collaboration with clients

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Thank
you!